



Emergency Medical Services Agency Prehospital Care Manual **Policy 307**

BASIC LIFE SUPPORT FIRST RESPONSE APPROVAL

Effective Date January 22, 2007
Replaces August 1, 2004

Resources
None

I. Purpose

To establish a mechanism for the provision of Basic Life Support First Response within the Exclusive Operating Area(s) under County contract.

II. Definitions

Contract – the Agreement for “Prehospital emergency medical care and transportation services” between the County and American Medical Response et al.

FRP – First Response Provider

Level III - In addition to performing all the functions of a Level II dispatcher, a Level III dispatcher determines whether a medical response is needed, and may dispatch an alternative resource or make the determination that no resource will be sent.

III. Program Proposal

1. The dispatch center of the FRP must utilize a criteria based medical dispatch system with standardized response protocol approved by the EMS Agency Medical Director. The Agency may request copies all EMS dispatch protocols for review and approval.
2. The FRP agrees to maintain the response time standards for call priority and code as per County requirements
3. The FRP will ensure that a minimum of two qualified Emergency Medical Technicians (Basic or above) are dispatched to every call triaged as “Basic Life Support”

4. The dispatch center must submit a copy of the Emergency Medical Dispatch Quality Improvement Plan to the Agency for approval
5. The dispatch center and FRP will participate in the County-wide Medical Dispatch Review Committee (MDRC).
6. The dispatch center will provide the Agency with monthly drift determinant reports within 30 days of the close of the reported month and any other information the Agency deems necessary to adequately review the Emergency Medical Dispatch process for the first twelve months of the program.
7. To request approval, the FRP must submit a letter to the EMS Administrator, or designee, stating their intent to provide BLS first response and the manner in which they satisfy the requirements herein. The Agency will review the request and respond to the First Response Agency within 60 days.

IV. Program Discontinuation

The EMS Agency reserves the right to suspend or revoke the utilization of BLS First response should EMS Medical Director find cause for such action.