

Emergency Medical Services Agency


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Public Health Department

Santa Clara Valley Health & Hospital System



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To: Santa Clara County EMS System Stakeholders
From: Josh Davies 
Interim EMS Division Manager
Subject: EMS Agency Staff Announcements

The Santa Clara County EMS Agency announces several staffing changes within our organization.

Laura Rapolla has served as an Office Specialist III with our Agency for many years and has now transitioned to a new role within Public Health Administration. Laura has been a great partner within the EMS System and will continue to support our parent department.

A County employee for over nine years, Inez Valdez will now assume the duties of our front office/reception including certification, accreditation, and credentialing. You may reach Inez by calling our main number or via email at inez.valdez@phd.sccgov.org

Two new contractors will join us in early May. Shane Schaetzle and Jake Foraker will be working on various projects related to medical-health response and preparedness. This includes equipment readiness, orientation, and exercise development for our Medical Volunteers for Disaster Response program.

If you should have any questions, please do not hesitate to contact me at anytime.

Dedicated to the health of the whole community

The Public Health Department is a division of Santa Clara Valley Health & Hospital System, owned and operated by the County of Santa Clara.