

**County of Santa Clara**  
**Public Health Department**



**Emergency Medical Services Agency**  
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August 23, 2010

**To:** Santa Clara County Permitted Ambulance Providers

**From:** Michael Cabano  
Compliance Officer

A handwritten signature in black ink, appearing to read "Michael Cabano".

**Subject:** Vehicle Code Violations

The purpose of this memo is to address concerns that have been raised by establishments within Santa Clara County, more specifically from Santana Row Shopping Center, that ambulance providers are occupying the "red zones" at their locations. The EMS Agency would like to make all providers aware that per the Santa Clara County Health and Welfare Code (Ambulance Ordinance) Article 8, Section A18-281. Authority, it states the following:

*"The permit officer may suspend, revoke, or place on probation an ambulance service permit holder for failure to comply with and maintain compliance with, or for violation of, any applicable provisions, standards, or requirements of state or local law, or of any regulations promulgated hereunder. Suspension or probation is not a condition precedent to revocation."*

Please take the time to advise all field personnel that it is a violation of the Santa Clara County Ambulance Ordinance as well as a violation of the California Vehicle Code to occupy a "red zone" if they are not actively involved in an emergency call.

If you should have any questions or concerns please feel free to contact me via phone at 408-792-1349 or via email at [michael.cabano@phd.sccgov.org](mailto:michael.cabano@phd.sccgov.org)